



NEW APPLICATION



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ORIGINAL

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October 7, 2009  
Via Overnight Delivery

2009 OCT 14 P 2:09

AZ CORP COMMISSION  
DOCKET CONTROL

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2927

T-04151A-09-0492

RE: Interexchange Tariff Revision for Custom Teleconnect, Inc., Arizona Tariff No. 2

Docket Control:

Enclosed for filing please find the original and one (1) copy of revised tariff pages submitted on behalf of Custom Teleconnect, Inc. for the Arizona Tariff No. 1. This filing increases Directory Assistance and adjusts the address for the Company. The Company respectfully requests an effective date of November 7, 2009. The following pages are included:

1 <sup>st</sup> Revised Page 1	Updates Title Page with new address
2 <sup>nd</sup> Revised Page 2	Updates Check Sheet
1 <sup>st</sup> Revised Page 15	Updates new address for Complaint contact
2 <sup>nd</sup> Revised Page 24	Increases Directory Assistance

The Company does not have an presubscribed customers therefore there is no customer notice for the rate increase.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the enclosed, self-addressed, and stamped-envelope that is provided for this purpose. Any questions you may have regarding this filing may be directed to me at 407-740-8575 or via email to [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,

Monique Byrnes  
Consultant to Custom Teleconnect, Inc.

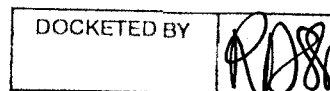
MB/rg  
Enclosure

cc: M. Cauton - Custom Teleconnect  
file: CTI - IXC AZ  
tms: AZi0901

Arizona Corporation Commission

DOCKETED

OCT 14 2009



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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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**TITLE SHEET**

**ARIZONA TELECOMMUNICATIONS TARIFF**

**CUSTOM TELECONNECT, INC., ("CTI")**

6242 West Desert Inn Road  
Las Vegas, Nevada 89146  
Telephone: (702) 368-3324  
Facsimile: (702) 368-0363  
Toll-Free: (800) 672-9080

(T)  
(T)

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Issued: October 8, 2009  
By:

Vicki Crowder - President  
6242 West Desert Inn Road (T)  
Las Vegas, Nevada 89146 (T)

Effective: November 7, 2009

AZi0901

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
1	1 <sup>st</sup> Rev.	*	21	Original	
2	2 <sup>nd</sup> Rev.	*	22	Original	
3	Original		23	Original	
4	Original		24	2 <sup>nd</sup> Rev.	*
5	Original				
6	Original				
7	Original				
8	Original				
9	Original				
10	Original				
11	Original				
12	Original				
13	Original				
14	Original				
15	1 <sup>st</sup> Rev.	*			
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				

\* - indicates those pages included with this filing

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.14 Complaint Procedures**

Customer complaints and inquiries regarding their bills may be directed to the toll-free number provided by the billing agent on the bill. In addition, inquiries and complaints may also be directed to:

Customer Service Manager  
Custom Teleconnect, Inc.  
6242 West Desert Inn Road  
Las Vegas, Nevada 89146  
Telephone: (702) 368-3324  
Facsimile: (702) 368-0363  
Toll-Free: (800) 672-9080

(T)  
(T)

If not satisfied with the Company's response, Customers may contact:

Consumer Service Section  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007  
Telephone: (602) 542-4251

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**SECTION 6 - PRICE LIST**

**6.1 Public Telephone Surcharge**

Rate per Call \$0.65

**6.2 CTI Direct Dial Service**

Rate per Minute \$0.18

**6.3 CTI Toll Free Inbound Service**

Rate per Minute \$0.95

**6.5 Directory Assistance**

Rate per Call \$1.99

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